

Annexure - B

Accessibility Grievance Redressal Mechanism

Annexure B - Grievance Redressal Mechanism for Accessibility Issues

Grievance Redressal Mechanism - Accessibility Compliance

SEBI Circular dated July 31, 2025

Note: In compliance with the SEBI circular, SIHO Research Private Ltd. has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. DEDICATED CHANNELS

- Email: accessibility@sihoresearch.com

- Helpline: +91-9560366054

(Operational Hours: Monday - Friday, 9:30 AM - 6:00 PM)

- Web Form: Available on <https://www.investvidhi.com/accessibility>

2. PROCESS

- All accessibility-related grievances will be acknowledged within 2 working days.

- Resolution/response will be provided within 15 working days.

- Complex issues requiring longer timelines will be communicated clearly to the complainant.

3. ESCALATION MATRIX

Level 1: Nodal Officer

Name: Mr. Mahesh Kumar Malhotra

Email: operations@sihoresearch.com

Contact: +91-9560366054

Level 2: Compliance Head

Name: Mr. Mahesh Kumar Malhotra

Email: operations@sihoresearch.com

Contact: +91-9560366054

Director

Name: Mr. Nitin Kumar

Email: jsr.nitin@sihoresearch.com

Contact: +91-9560609816

For immediate assistance, please contact our dedicated accessibility team.

SIHO Research Private Ltd.

Committed to Accessibility Compliance